



SUNNYSIDE PROPERTIES OF SARASOTA, INC.

Annual Report | July 2016–June 2017



Refreshing Hearts

*"Your love has given me great joy and encouragement, because you, brother,
have refreshed the hearts of the Lord's people." (Philemon 1:7)*

Our Mission is ... to honor God

by enriching the lives of residents, staff, and the community by providing homes, services and programs in a Christian environment. Honoring God emerges from our core values of sharing His love by being honest, grateful, kind, humble and joyful. Most importantly, Sunnyside Village's purpose is to serve.

By living out our mission and core values, the Sunnyside Village community focuses on "refreshing hearts." Serving is our nucleus and nothing delights us more than to know we have helped a resident, their family or even a caregiver. We trust that our service will "refresh hearts" and renew the inner spirit of each person with whom we make contact. Sunnyside Village seeks every day to rejuvenate:

- the **physical heart** through health care programming, wellness activities and services.
- the **social heart** through activities and a strong sense of community that permeates the neighborhood and,
- the **spiritual heart** through numerous opportunities to engage in the scriptures, prayers, and spiritual sharing with words of affirmation and encouragement.

A critical component to serving others is making sure our team is connected and engaged with our mission. The employee survey conducted this past spring reaffirmed our staff's commitment to take care of each resident to the best of our ability. Our ratings were exceptional — I believe they reflected our common commitment to serve, and to refresh hearts.

Through the year we continued to update our technology, refurbish buildings and living spaces, find ways to provide more conveniences and respond to the ideas and needs of our residents.

As you peruse through this report, I hope that you will find the facts encouraging and insightful. Life is robust at Sunnyside and significant ministry is taking place.

May we be faithful to the call to honor and glorify God!

J. David Yoder, Executive Director



J. David Yoder, Executive Director, with Dick and Jean Eddy.

Founded on a heritage of volunteerism, our purpose is to serve ...

Sunnyside was built by volunteer efforts and provided opportunities for volunteerism in the early years. Today that same spirit survives, exemplified by the actions of our residents, staff, supporters and affiliated churches.



191 volunteers
contributed **6,847** hours

223 trips for residents were
provided by volunteer resident drivers

Our Mission is to serve...

A significant benefit to Sunnyside residents is the Sunnyside Foundation. The Foundation's mission supports residents in financial need but it provides more than grants; hundreds of residents each year are equipped with free services and resources. The Foundation provides critical advocacy to assist residents in problem solving through many life issues including fraud prevention and estate planning. The Foundation also aids the broader Sarasota community, especially families in crisis, with donations of household essentials and furniture. This year, the Foundation contributed to 15 local charities and assisted residents managing their donor advised funds of more than \$41,000 to aid regional and international missions.



315 individual advocacy meetings with residents

130 residents who sought counsel from the Foundation found relief from senior fraud issues

The Foundation funded **\$11,377** toward educational and dementia training for staff



Michael Smith, Foundation Director with Reno Sartori and Chad Stutzman.

Located within the center of Sunnyside's neighborhood is the Village Chapel. The chapel serves as a reminder that faith remains at the heart of our organization. Serving residents, staff, families and visitors is a full-time ministry and involves full-time chaplaincy services and a committed group of volunteers. Last year, attendance of worship services and chapel events exceeded 9,500 participants.



Pastoral staff made **737** one-on-one visits

Congregants contributed **\$36,000** to **6** charities



Sunnyside Village Chapel

Our Mission is to serve ...

Sunnyside's Christian environment, lush landscaped neighborhood and quality care attract people annually to discover what the Village offers. Referrals from friends and residents stimulated another record-breaking year for new inquiries. Our Future Resident Program offers 55 and older adults the opportunity to reserve a position for residency and receive exclusive invitations to Village events, wellness programs, workshops and meals. This past year, 108 new future residents joined the wait list increasing the total to 343 applicants.



87% of new inquiries were generated by word of mouth referrals

60% more campus tours provided

341 future residents were entertained at campus events and meals



Bill McClanahan meets with Marketing Team member Julie Platt.

Our Mission is to serve ...



254 staff served over **700** residents and patients

Staff Engagement Survey

Every couple of years Sunnyside evaluates the satisfaction of residents and staff through impartial surveys. The surveys are conducted by Holleran Consulting, a senior living industry leader. This year, the survey focused on employee engagement to the mission and the organization.

Holleran ranked Sunnyside Village Highest Honors in three areas:

- Staff engagement totaled 84%, exceeding the Holleran National Benchmark score of 80%
- 65% of Sunnyside Village employees are highly engaged and committed to the organization compared to 43% on the national benchmark
- Staff satisfaction ranked 86%, four percentage points above the Holleran benchmark of 82%



HOLLERAN
COMMUNITY ENGAGEMENT RESEARCH & CONSULTING

Our Mission is to serve ...

A successful organization is formed by hard work and dedication. Sunnyside Village staff works to fulfill our mission every day, compassionately and humbly. Many strive to bring their individual best to our residents through continual professional growth.

Health Center Employee of the Year

Ray Semexant, CNA was selected as Sunnyside Health Center's 2016 Employee of the Year. He was chosen by his team members because of his kindness, compassionate care to residents, commitment to quality work, being a team member, reliability and carrying out core values. To qualify for the Employee of the Year, an employee must have been selected as an employee of the month.

Ray Semexant, CNA and resident Dennis Spivey.



Congratulations to the following Employees of the Month for their significant work and dedication during 2016–17:

July	Maria Yens	Housekeeper
August	Betty Pontius	Manor CNA
September	Susan Davidson	Laundry
October	Sylvia Martinez	Diet Aide
November	Heather Madden	LPN
December	Ray Semexant	CNA (Employee of the Year, 2016)
January	Karla Burchett	Therapy Office Manager
February	Tameisha Lewis	CNA
March	Sharon Lewis	Diet Aide
April	Diana Georgieva	Receptionist
May	Yulevis Perez	LPN
June	Berta Jordan	CNA

Sunnyside is proud to recognize the following employees for their professional and educational achievements:

Beth Domino	Bachelor's Degree in Nursing
Justin Helmuth	Forklift Certification
Jarvis Hochstedler	Board Chaplaincy Certification
Allison Newhouse	Professional in Aging Services
	Risk Management Certification
Debbie Smith	Dementia Practitioner Certification
Angela Stoltzfus	Activities Director Certification
Dave Stutzman	Forklift Certification
Zalan Szalay	LPN License
Tiffany Tellbuescher	RN License
Bethany Yoder	LPN License

"We Care" Award

Sam Kurtz, a longtime employee, was honored with Sunnyside Village's "We Care" Award. This award is presented annually to a resident, staff member or volunteer who embodies each of Sunnyside's core values. In his job duties, Sam kept the campus electrified and cool for more than 20 years and his diligence saved the community thousands of dollars in expenses. But beyond that, he has a humble heart.

Sam was inspecting air-conditioning units in the Health Center and saw a resident he knew personally who was frustrated trying to eat his breakfast. Sam stopped what he was working on, sat down and took the time to help the resident in need. What Sam would not know is that this breakfast turned out to be the resident's last meal — a fitting example of Sam's compassion and altruistic character.



Our Mission is to provide ...

Sunnyside Village offers residences for individuals seeking neighborhood living, assisted living, skilled nursing and rehabilitation. Our accommodations include 226 residential homes, 38 assisted living apartments and 60 skilled nursing beds. We also provide guest rooms as a convenience for family and friends of residents.



Sunnyside Village is home to more than
380 residents

Campus average occupancy: **97%**

Over **40%** of the incoming residential residents
last year were under the age of **80**

200 visitors utilized guest rooms



Vi Archer and Anna Jean Schmidt



Daisy and Rolland McCune



Peggy Long

Our Mission is to provide ...

The Sunnyside Health and Rehabilitation Center specializes in short-term rehabilitative medical care, long-term comprehensive care and palliative care. Whether someone needs rehabilitation from an injury or needs help with a complex medical condition, Sunnyside's goal is to have an individual return to his or her highest level of independence quickly and successfully. The staff work together to know our residents personally and involve them in their care plans.



Phyllis Wagner visits with a llama.



This year we served:

46 assisted living residents

66 long-term care residents

147 rehabilitation patients

Therapy:

15 therapists served

462 patients

Average length of stay for in-house rehab: **28** days



5 main diagnoses treated:

- Orthopedic conditions
- Balance instabilities
- Stroke recovery
- Congestive heart failure
- Gait instabilities (balance training)

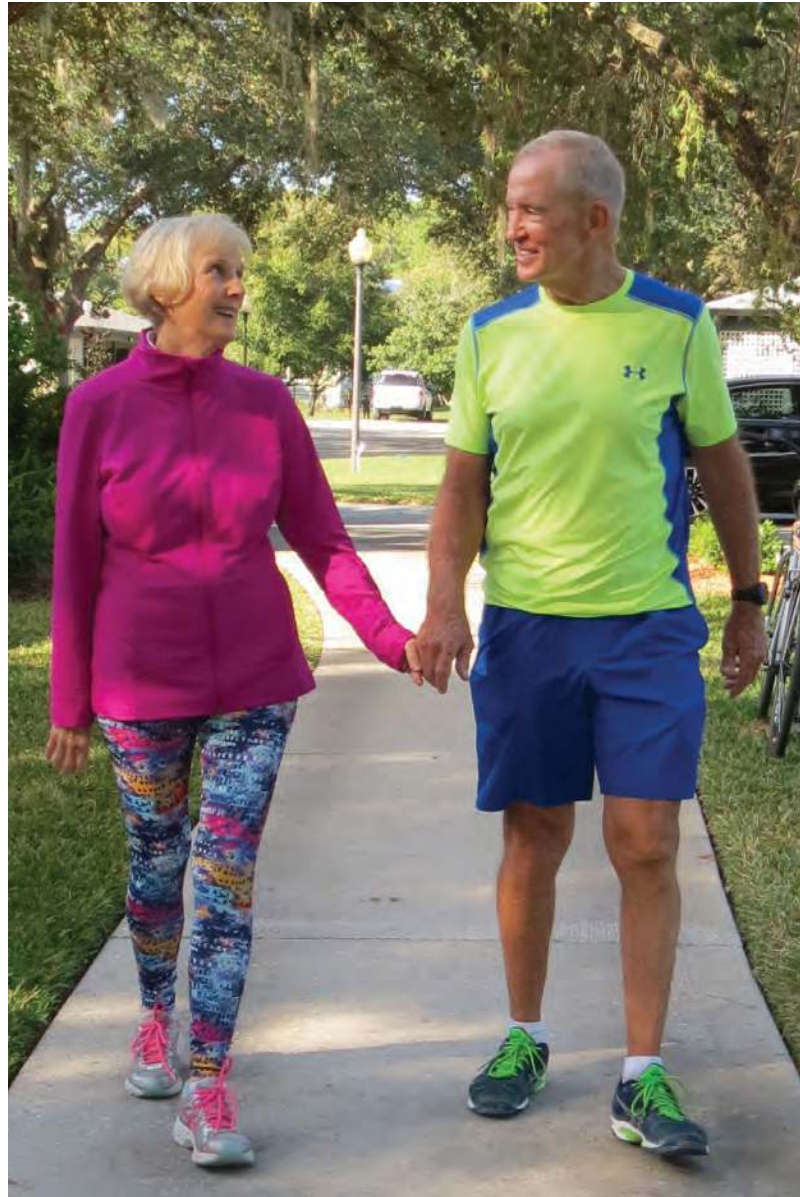


Tom Grasso, PTA, works with Pat Jones on her golf swing by incorporating Wii therapy.

Our Mission is to enrich ...

Sunnyside Village aims to provide residents at all levels of care with meaningful, purposeful opportunities year round to enrich and engage the mind and promote wellness. Some of these activities include seminars, games, crafts, social enrichment, musical programs, off campus outings, animal therapy and more. Residents across campus were offered over 500 activity and wellness opportunities per month, resulting in over 6,000 events annually.

Glen King and Arleen Perry (below). Janie and Butch Bozarth (right).



The National Certification Council of Activity

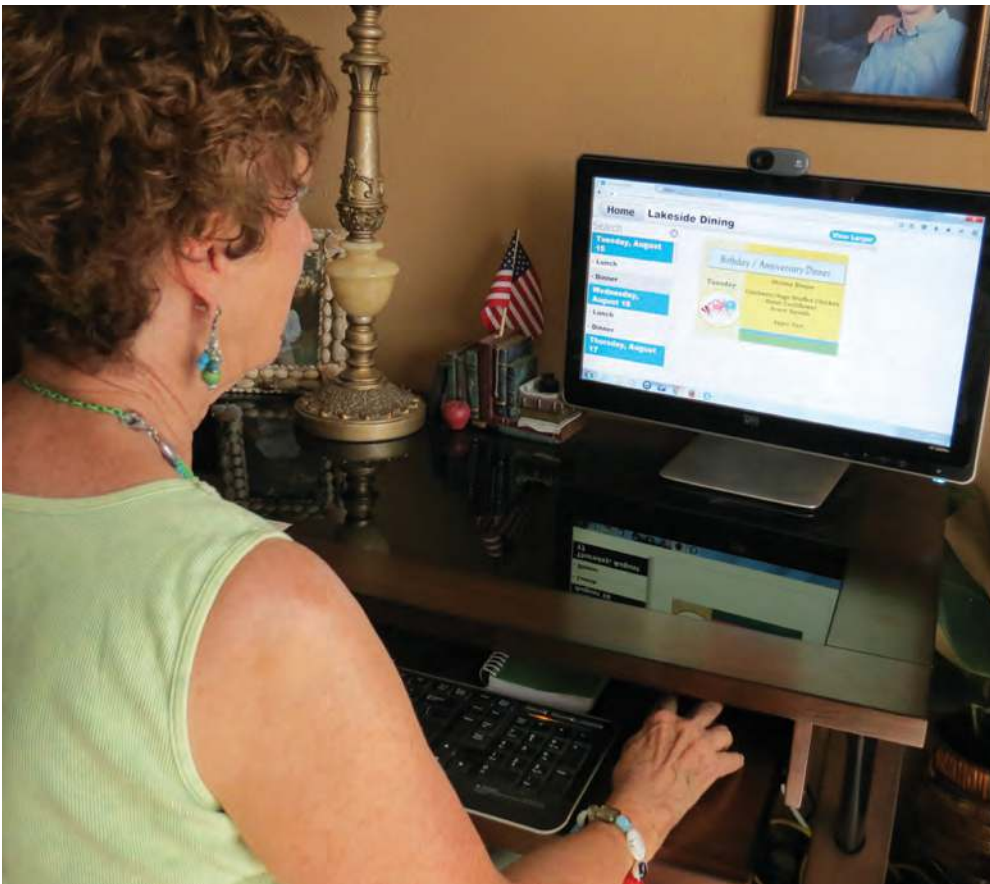
Professionals awarded a Best Practice Honorary Mention to Ann Chisholm, Village activities director, during its annual symposium in Buffalo, New York, for *Music in the Village*. The recognition highlights best practices and innovative programs that successfully meet the needs and interests of residents in a geriatric setting.

Our Mission is to enrich ...

Important technical updates were launched to help residents stay more connected to Sunnyside Village information.

Live streaming of chapel services started in the spring and provides residents and families the opportunity to stay in touch with weekly worship services. The chapel services can be viewed on Sunnyside's website, **sunnysidevillage.org** by clicking the link on the Media page.

Chaplain Jarvis teaching during a Sunday service as captured on live stream broadcast.



New Informational App Connects Residents

SunnysideConnect is a resident app that can be viewed on a desktop, laptop, iPad or similar tablet. With *SunnysideConnect*, residents and staff now have easy access to daily campus notices, menus, activity calendar, resident directory and much more.

Linda Kays accesses the new app on her computer in the comfort of her home.

Our Mission is to enrich ...



Health Center resident Betty Mills enjoys a sweet visit with little Zyana Roell.

Dave Horrocks works on a project in the Sunnyside workshop.

Ruby Hochstedler, receptionist, and Arma Miklas watch a shuffleboard and bocce ball tournament.



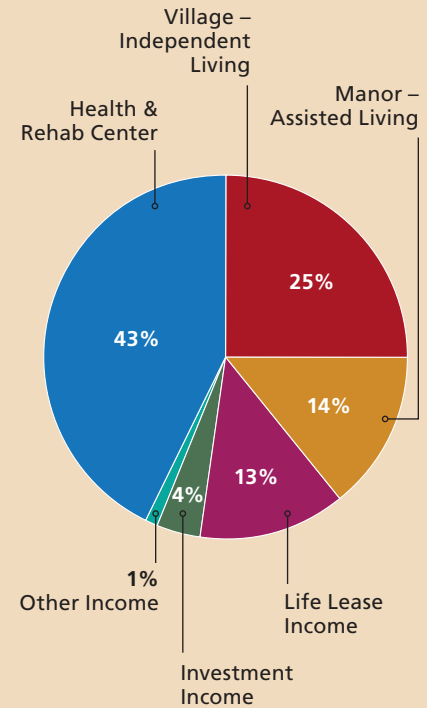
Stewardship

Sunnyside Properties of Sarasota, Inc. Consolidated Financial Statements

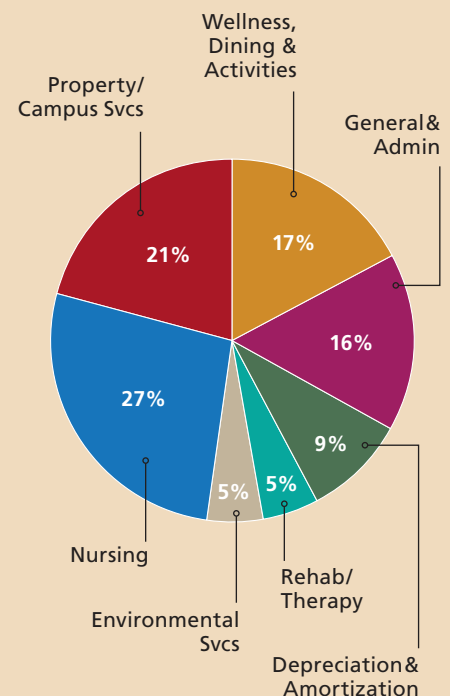
Twelve Months Ended June 30, 2017

	2017	2016
	<i>Unaudited</i>	
Assets		
Cash and Cash Equivalents	\$2,333,694	\$1,249,911
Accounts Receivable	1,772,634	1,795,045
Prepaid Expenses	359,808	201,446
Marketable Securities	26,317,590	24,990,611
Property and Equip (Net)	16,058,047	16,256,440
Other Assets	198,739	196,035
Total Assets	\$47,040,512	\$44,689,488
Liabilities and Net Assets		
Accounts Payable	\$766,311	\$180,649
Accrued Expenses	1,208,162	1,143,164
Lease Deposits	259,800	505,130
Deferred Revenue From Lease Fees	15,833,079	15,853,877
Total Liabilities	\$18,067,352	\$17,682,820
Net Assets	\$28,973,160	\$27,006,668
Total Liabilities and Net Assets	\$47,040,512	\$44,689,488
Operating Revenues		
Resident Services	\$13,921,163	\$13,594,380
Life Lease	2,228,904	2,439,656
Rental Income	72,576	78,242
Realized Investment Income	696,938	614,775
Other Income	152,400	100,886
Total Revenue	\$17,071,981	\$16,827,939
Operating Expenses		
Resident Care	\$4,993,420	\$4,792,711
Dietary	2,145,681	2,075,532
Housekeeping	803,880	777,939
Property and Equipment	3,939,125	4,198,241
General and Administrative	2,168,948	2,166,189
Depreciation and Amortization	1,375,401	1,354,405
Total Expenses	\$15,426,455	\$15,365,017
Net Operating Revenue	\$1,645,526	\$1,462,922
Unrealized/Non-Operating Gain/(Loss)	31,835	(4,062)
Sunnyside Foundation Net Revenues	289,131	295,946
Increase in Net Assets	\$1,966,492	\$1,754,806

Operating Revenue



Operating Expense





Sunnyside Village

5201 Bahia Vista Street, Sarasota, FL 34232

941-371-4245, info@sunnysidevillage.org

www.sunnysidevillage.org

FEATURED ON THE COVER: Bob Antrim and Orville Kirchhoff enjoy fun and nostalgia with refreshing ice cream treats during the annual ice cream truck visit to Sunnyside Village.

Affiliated Churches

Abundant Life
Ashton Community Fellowship
Bahia Vista Mennonite
Bayshore
Bethel Mennonite
Iglesia Seguidores De Cristo
Newtown Gospel Chapel
Sunnyside Beachy-Amish Mennonite



*Lynn Eby, Director of Campus Services and
Shawn Otto, Bethel Mennonite Church.*

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Sunnyside Foundation Board of Directors

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Sunnyside Village is a 501(c) 3 not-for-profit organization and is affiliated with Mennonite Health Alliance, Southeast Mennonite Conference, LeadingAge and LeadingAge Florida.